



## Recycling Your Old Sky Equipment FAQs

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### **Q: What should I do with my old Sky Equipment?**

A: Old Sky equipment should be recycled, and the good news is that it's really easy to do. We have three options for you:

- Send it to us, for free, and we'll make sure it gets recycled. Pack it up, include a note to say it's for recycling, then send it to:  
Sky Accessories  
FREE POST RLUT-GCLR-LBXK  
Unipart Technology Logistics  
Unit G Swift Park  
Old Leicester Road  
Rugby  
CV21 1DZ
- Take it to your local Designated Collection Facility (DCF) - find one at [www.recycle-more.co.uk](http://www.recycle-more.co.uk) (UK) or [www.weeeireland.ie](http://www.weeeireland.ie) (Republic of Ireland).
- Give it to your Sky engineer next time they visit

It's as easy as that.

### **Q: What should I do with old non-Sky equipment?**

A: We can help with that, too. When you buy a new product from Sky, we'll take the old one off your hands - even if it's not Sky equipment.

We can't take everything off you - just like-for-like products - but you can take everything else to your local Designated Collection Facility (DCF) for recycling. Find your nearest at [www.recycle-more.co.uk](http://www.recycle-more.co.uk) (UK) or [www.weeeireland.ie](http://www.weeeireland.ie) (Republic of Ireland). If you do not own the old equipment (i.e. it is leased) you should contact your product or service provider for further guidance on the treatment and disposal options that are available.

### **Q: Will it cost me anything to recycle my old equipment?**

A: Not a penny! If you're posting it, we'll give you a freepost address. Giving it to a Sky engineer or dropping it off at a DCF is absolutely free.

### **Q: What is a Designated Collection Facility (DCF)?**

A: Quite simply, it's a place to take your electrical equipment for recycling. Sky has joined the nationwide WEEE Take Back Scheme that helps to fund local independent collection points for waste electrical and electronic equipment.

### **Q: Why should I recycle my old Sky Equipment?**

A: Electrical equipment contains hazardous substances which can be dangerous to people and the environment if they're not disposed of properly. Plus, some parts will still be useful, so throwing them away wastes valuable resources.

By collecting waste electrical and electronic products separately, we can ensure they are sent for specialist treatment and recycling, meeting the necessary environmental standards.

If a Sky product shouldn't be thrown away, we'll mark it with a crossed-out wheellie symbol. This means it needs to be recycled in the ways we mentioned above.

### **Q: Why can't I put my old Sky Equipment out with my normal household recycling?**

A: Waste electrical and electronic equipment can only be recycled by specialist companies. Materials collected by your general household recycling service are not set up to deal with waste electrical and electronic equipment.

### **Q: What is the WEEE Directive?**

A: The Waste Electrical and Electronic Equipment (WEEE) Directive is EU legislation. It aims to minimise the impact of waste electrical and electronic equipment on the environment by increasing reuse and recycling and reducing the amount going to landfill. One way of doing this is by making producers of electrical and electronic equipment responsible for financing its collection, treatment, and recovery, and for retailers of electrical and electronic equipment to allow customers to return their unwanted equipment free of charge.



**Q: What does the crossed out wheelie bin symbol on Sky Products mean?**



A: Products with this symbol on it should not be disposed with general household waste. Instead, they need to be collected separately for reuse or recycling.



**Q: What happens to waste electrical and electronic equipment sent back to Sky?**

A: We'll treat it or recycle it to the necessary environmental standards.

**Q: I'm a business customer – what should I do with my old Sky equipment?**

A: There are two options for business customers:

- Send it to us, for free, and we'll make sure it gets recycled. Pack it up, include a note to say it's for recycling, then send it to:  
Sky Accessories  
FREE POST RLUT-GCLR-LBXX  
Unipart Technology Logistics  
Unit G Swift Park  
Old Leicester Road  
Rugby  
CV21 1DZ
- Give it to your Sky engineer next time they visit

Please note: Businesses are not permitted to take equipment to local Designated Collection Facilities.

**Q: What are Producer Recycling Fund Contributions (PRFC)?**

A: Are you in the Republic of Ireland? If so, you might have seen a PRFC cost included in advertising for electrical equipment. That's because retailers are legally obliged to show the costs of collecting and treating waste electrical and electronic equipment, in writing, to each purchaser. So, even though Sky does not pass this cost on to our customers - we pay it on your behalf - we still need to include the cost on our advertising material.

UK legislation is different. We still pay for the collecting and treatment of waste electrical equipment, but we don't need to include this in our advertising.